

The focus as Interim Manager, certified Senior Project Manager or Change Manager is ...

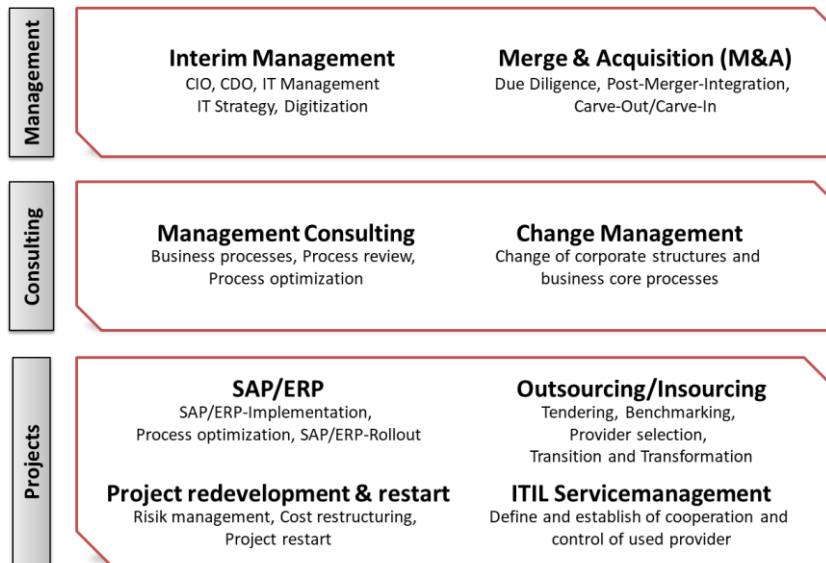
- in IT management with implementation of an IT strategy aligned to business,
- in execution of projects durings M&A e.g. consolidation/restructuring of business units
- in optimization of business processes through the targeted use of the right IT tools and systems,
- in the consolidation and reconstruction of modern IT infrastructures,
- in successful ERP/SAP implementations,
- in harmonization or relocation of business units,
- in conception and executing of outsourcing/insourcing to increase cost potentials



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Interim Manager
 Senior Project Manager
 Change Manager

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IT-Management / Interim Management

- Global Head of IT / CIO
Restructuring of IT (2019-2020)
- Global Head of Applications
Conception and planning of a SAP rollout in 4 countries (2015)
- Division Head IT in a large medium-sized retail group (HQ + 1700 markets - 2014)
- Conception and development of a provider management organization for a service desk with 17,000 customers (2010)
- Establishment of a Shared Service Company (2009)
- Insourcing/Carve-In and harmonization of the critical IT (ERP and infrastructure) of an international enterprise (2006-2008)
- Relocation of a group division from DE to CH and consolidation of SAP systems with harmonization of business processes (2004-2005)

ERP/SAP Implementation

- Conception and implementation of a new IT landscape as part of an M&A of 5 internationally active companies consisting of
 - Selection of a suitable ERP system
 - SAP implementation,
 - Introduction of a Warehouse Management System
 - Introduction of a CRM system
 - combined with a general optimization of the new business processes (2017-2019)
- Conception and implementation of an IT strategy for digitization based on a business model
 - Selection of an ERP/CRM system suitable for digitization at the customer's site
 - Microsoft Dynamics AX Introduction,
 - Implementation of Microsoft Dynamics CRM
 - Development of an IoT structure for product support through and beyond the after-sales processes (2015-2016)
 - Concept/feasibility study for process harmonization and subsequent SAP conversion (2013)
- Conception and rollout of 7 SAP logistics templates for a global production landscape (2012)

Outsourcing/Insourcing, Transformation

- Establishment of a cyber security service with outsourcing of security testing for all 3000 applications of the globally operating insurance group (2021)
- Conception and tender for the outsourcing of the application management of a bank (2013)
- Outsourcing of 3 SAP systems with 1100 users and the corresponding SAP application development (2004)
- Outsourcing and transition/transformation of the IT infrastructure of 4 company sites (commercial, administrative and production sites - 2002)

ITIL Service management, Provider management

- Development and implementation of an ITIL Service Management (2014)
- Establishment of provider management organization within the bank of an automotive group (2013)
- Redesign of the service management processes of an IT service provider (2010)
- Conception and development of a provider management organization for a service desk with 17,000 customers (2010)
- Optimization of an existing IT organization regarding ITIL service management, provider management and reduction of IT costs (2009)

Main professional stations :

2009 - today

it.MCP GmbH - it Management Consulting & Projects (CEO)

Interim Manager, Consultant and Senior Project Manager

2006 - 2008 **Vice President Special Projects**

Development and management of a global IT business unit for the headquarters of a major international group (350 employees, € 180 million profit & loss)

2003 - 2005 **Head of Information Services & Processes (CIO)**

Head of IT & Processes with focus on business process optimization, project management, outsourcing, SAP application management (69 employees, € 10 million budget)

2000 - 2003 **Head of Systems & Communications**

Head of IT Germany for several locations with focus on IT infrastructure, consolidation & outsourcing, project management and SAP implementation/conversions (53 employees, €10 million budget)

1996 - 2000 **Head of Systems & Communications**

Head of IT infrastructure with focus on project management for mergers & acquisitions and SAP implementation (27 employees, € 9 million budget)

Experience and competence :

- 20 years in leading positions with P&L responsibility in a group or in mid-sized companies
- Many years of experience as Senior Project Manager (PMI) and Change Manager (cert.) in partly international projects
- Personnel management, personnel selection, personnel development even in difficult situations (restructuring)
- Identification of potentials and optimization of business processes (CMMI, ITIL)
- Planning and implementation of sourcing projects and establishment of ITIL in service management

Professional :

- Optimization of business processes
- Excellent project management skills (Senior Project Manager)
- Identification of potentials to improve processes and costs (ITIL, CMMI)
- Introduction of ITIL processes for a better design of Service Management
- Extensive SAP/ERP and IT infrastructure knowledge
- Expert in planning and implementation of outsourcing projects and provider management